



City of South Lake Tahoe

V.I.P. Video Inspection Program

FaceTime / Google Duo Inspections

STEP 1:

DETERMINE IF YOUR PROJECT IS ELIGIBLE FOR REMOTE VIDEO INSPECTION AND ENSURE YOU HAVE THE RIGHT EQUIPMENT FOR A VIDEO INSPECTION.



- Customers must maintain wireless service and have Face Time or Google Duo on their personal smart-phone or tablet

STEP 2:

SCHEDULE YOUR REMOTE VIDEO INSPECTION.



- [Inspection can be scheduled by clicking this link, once the request is received an Inspector will schedule a specific date and time to provide the Remote Video Inspection](#)
Or by Calling Inspection request line at (530) 542-6017

STEP 3:

DAY OF INSPECTION



- Ensure all necessary tools based on the type of inspection and appropriate paperwork are readily available. For example, Permit Card, Plans, Supporting Documents, tape measure, level, GFCI tester, flashlight, and ladder when needed.
- Be prepared to accept video call at scheduled time.

STEP 4:

PERFORMING THE INSPECTION



- Accept video call at scheduled time and await instructions.
- Most inspections will begin at street view, looking at the structure. From there, you will initially be instructed to show the subject property address. It is common practice to walk the inspection site in a clockwise direction horizontally, then bottom to top vertically (if more than one floor).

STEP 5:

INSPECTION RESULTS



- The Inspector will inform you if the inspection received a pass, partial or fail in a follow up email.
- It is at the discretion and availability of the Inspector to reschedule a same day reinspection. The Inspector may provide the option for you to send a correction video or photos to them directly. Talk with the Inspector regarding available options.